Project Management User Guide Oracle Banking Credit Facilities Process Management

Release 14.5.2.0.0

Part No. F47458-01 August 2021



Oracle Banking Credit Facilities Process Management User Guide Oracle Financial Services Software Limited Oracle Park Off Western Express Highway Goregaon (East) Mumbai, Maharashtra 400 063 India

Worldwide Inquiries: Phone: +91 22 6718 3000 Fax: +91 22 6718 3001 www.oracle.com/financialservices/

Copyright © 2007, 2021, Oracle and/or its affiliates. All rights reserved.

Oracle and Java are registered trademarks of Oracle and/or its affiliates. Other names may be trademarks of their respective owners. U.S. GOVERNMENT END USERS: Oracle programs, including any operating system, integrated software, any programs installed on the hardware, and/or documentation, delivered to U.S. Government end users are "commercial computer software" pursuant to the applicable Federal Acquisition Regulation and agency-specific supplemental regulations. As such, use, duplication, disclosure, modification, and adaptation of the programs, including any operating system, integrated software, any programs installed on the hardware, and/or documentation, shall be subject to license terms and license restrictions applicable to the programs. No other rights are granted to the U.S. Government. This software or hardware is developed for general use in a variety of information management applications. It is not developed or intended for use in any inherently dangerous applications, including applications that may create a risk of personal injury. If you use this software or hardware in dangerous applications, then you shall be responsible to take all appropriate failsafe, backup, redundancy, and other measures to ensure its safe use. Oracle Corporation and its affiliates disclaim any liability for any damages caused by use of this software or hardware in dangerous applications.

This software and related documentation are provided under a license agreement containing restrictions on use and disclosure and are protected by intellectual property laws. Except as expressly permitted in your license agreement or allowed by law, you may not use, copy, reproduce, translate, broadcast, modify, license, transmit, distribute, exhibit, perform, publish or display any part, in any form, or by any means. Reverse engineering, disassembly, or decompilation of this software, unless required by law for interoperability, is prohibited. The information contained herein is subject to change without notice and is not warranted to be error-free. If you find any errors, please report them to us in writing.

This software or hardware and documentation may provide access to or information on content, products and services from third parties. Oracle Corporation and its affiliates are not responsible for and expressly disclaim all warranties of any kind with respect to third-party content, products, and services. Oracle Corporation and its affiliates will not be responsible for any loss, costs, or damages incurred due to your access to or use of third-party content, products, or services.



Table of Contents

Preface1
About this guide1
Intended Audience
Conventions Used
Common Icons in OBCFPM2
Project Management Process
Enrichment4
Project Summary
Adding Project Details7
Adding Stakeholder Information12
Adding Project Milestone14
Comments
Amendment Approval17
Project Summary
Comments
Reference and Feedback22
References
Feedback and Support22

Preface

About this guide

This guide helps you to quickly get familiarized with the Project Management process in OBCFPM for managing customer projects.

Intended Audience

This document is intended for the banking personnel, such as Relationship Manager, responsible for managing customers information.

Conventions Used

The following table lists the conventions that are used in this document:

Convention	Description
Italic	Italic denotes a screen name
	Bold indicates
Bold	Field name
DOIG	Drop down options
	Other UX labels
	This icon indicates a note
	This icon indicates a tip
\mathbf{V}	This icon indicates a warning

Common Icons in OBCFPM

The following table describes the icons that are commonly used in OBCFPM:

Icons	Icon Name
٠	Add icon
t	Calendar icon
\$	Configuration / settings icon
	Delete icon
Ø	Edit icon

Project Management Process

The Project Management Process in OBCFPM is a simple two stage process which allows you to record customer's project information with ease. Whenever there is an update in the project, you can add / modify the project information with respect to the new updates.

The two stages available in Project Management process are:

- Enrichment
- Approval

Enrichment

In this stage, you can capture all the details about the customer project, project stakeholders and project milestones.

Enrichment Steps

1. Login to OBCFPM.

\equiv ORACLE [®]
Initiate Group Concentra
Initiate Group Concentra
Initiate Group Concentra
Initiate Simplified Credit
Initiate Terms and Condi
Maintenance
My Portfolio
Project Portfolio
Dashboard
Policy
Retail Onboarding
Security Management

Chapter 3 - Enrichment

2. Navigate to **Credit Facilities > Project Portfolio** from the left menu. The *Project Portfolio* page appears:

Project Portfolio	Rank Futura - Canary Whar	2019 B
	Bank Futura - Canary Whar Apr 13, 2019	sample@sample.co
Project Portfolio		+ NEW PROJECT
No items to display.		

3. Click +NEW PROJECT. The New Project window appears:

New Project						×
Application Priority * O Low O Medium O High	Application Branch * 004 C	2				
Project Details						
Project Name *	Project Description *		Start Date $*$		End Date *	
Building Construction	Construction of residential building in	eastern part of the city	Sep 25, 2020	o 💼	May 31, 2021	
Registration Number *	Project Currency *	Project Amount *		Status *		
453278644	USD		\$100,000.00	As Per Sche	dule	-
Project Type *						
Private 💌						
					Submit	Cancel

4. Choose the project **Application Priority**. The options available are: Low, Medium, and High.

5. Search and select the project Application Branch.

Project Details

- 6. Type your customer's Project Name.
- 7. Type a detailed description for project in the **Project Description** field.
- 8. Click the calendar icon and select Start Date and End Date of the project.

Copyright 2007 - 2021, Oracle and its affiliates. All rights reserved.

- 9. Specify the project Registration Number.
- 10. Search and select the **Project Currency**.
- 11. Specify the budget of project in the Project Amount field.
- 12. Select the project Status from the drop down list. The options available are:
 - As Per Schedule
 - Ahead of Schedule
 - Behind Schedule
 - Yet to Start
 - Complete
- 13. Select the **Project Type** from the drop down list. The options available are:
 - Govt
 - Private
 - Public Private Partnership
 - Mixed
- 14. Specify the Point of Contact Name for the project.
- 15. Click **Submit**. The *Enrichment Project Summary* page appears.

Project Summary

The *Project Summary* page has the following widgets to add corresponding details:

- Project Details
- Project Stakeholders
- Timelines

Chapter 3 - Enrichment

Project Definition - E				•	×
	1			(2)	
roject Summary	Project Sumn	hary		Comments	
Building Cons	truction	he site Dead Mana			
Registration Number 453278644	Project Type Private	Project Currency USD	Project Amount \$100.00K		
Project Details			Project Stake	holders	
	No Project details Add Project De			No Stakeholders are added Add Stakeholder	
Timelines					
Status	Start Date Jul 23, 2020	i			
			No Timelines are added Add Milestone		
				Hold Back Next Save & Close	Cance

Adding Project Details

16. Click **Add Project Details** in the **Project Details** widget. The *Project Details* window appears:

Chapter 3 - Enrichment

Project Name *		Registration	Number *	Project Description *			
Building Construction		453278644	3278644 Construction of residential building in eastern part of the			eastern part of the city	
Project Currency *		Project Amou	Project Amount * Status * F		Project Type *		
USD	0		\$100,000.00	As Per Schedule	v	Private	
Start Date *	End Date $*$		Project Objective *				
Sep 24, 2020	May 30, 202	21	To develop eastern part o	of the city			
Point of Contact Name *		Phone Numb	per *	Email *			
John		9876543210 John@xyz.com					
			No Secto	ors Added			
Address							



In edit mode, **Update** option appears in the **Project Details** widget instead of **Add Project Details**. Click on **Update** to modify the project details.

In the above screen, the following details are automatically populated based on the information added in the *New Project* window:

- Project Name
- Registration Number
- Project Description
- Project Currency
- Project Amount
- Status
- Project Type
- Start Date
- End Date

You can modify the following details, if required:

- Project Currency
- Project Amount
- Status
- Project Type
- Start Date
- End Date

17. Type the **Project Objective**. The maximum character limit for the project objective is 450.

18. Type the **Point of Contact Name** for the project. The maximum character limit for the point of contact name is 35.

- 19. Specify the **Phone Number** of the point of contact person.
- 20. Type the Email address of the point of contact person.

Customer sector

21. To add the project's industry details, click **+Add Industry**. The *Add Industry* window appears:

Add Industry ×								
Sectors		Industry Groups		Industries	Sub-Industries			
Energy	>	Real Estate	>	Equity Real Estate Investment Trusts (REITs)	>	Diversified Real Estate Activities		
Utilities	>			Real Estate Management	>	Real Estate Operating Companies		
Real Estate	>					Real Estate Development		
Materials	>					Real Estate Services		
Industrials	>							
Consumer Discretionary	>							
Consumer Staples	>							
Health Care	>							
						Cancel		

- 22. Select the project Sector. Industry Groups list is displayed.
- 23. Select the project Industry Group. Industries list is displayed.
- 24. Select the project Industry. Sub-Industries list is displayed.

Chapter 3 - Enrichment

25. Select the project Sub-Industry. Industry details are added and displayed in the **Customer Sector** section as shown below:

Customer sector		+Add
Real Estate	⊡	
Industry Group Real Estate		
Industry Real Estate Management		
Sub-Industry Real Estate Development		

26. To delete the added sector information, click the delete icon.

Address

In the Address Details window, you can add the following types of address for the project:

- Office
- Residence
- Correspondence
- 27. Click the Add icon, the Address Details window appears:

Address Details	
Address Type *	
Office 💌	
Point of Contact *	House/Building *
John	Green I Tech
Street	Locality
Enter Street Details	Enter Street Details
Landmark	Area
Enter Landmark	Enter Area
City *	State *
Rich street	New York
Zip-Code *	Country *
Enter Zip-Code	US Q
Email Address *	Phone Number
John@xyz.com	987654321
	Save Cancel

- 28. Select the required Address Type.
- 29. Type the name of **Point of Contact** person for the selected address.

- 30. Type / select the following address details:
 - · House/Building name
 - Street name
 - Locality
 - Landmark
 - Area
 - City
 - State
 - Zip-Code
 - Country
- 31. Type the **Email Address** of the point of contact person.
- 32. Specify the Phone Number of the point of contact person.
- 33. Click Save. The address details are added and displayed as shown below:

Address							
+ 🖉 📋							
Office	John Green I Tech, Rich	987654321 street, New York, US -	John@xyz.com	Edit	Delete	View	:
Page 1 of 1 (1 of 1	items) K < [1 > >					

34. To **Edit**, **Delete**, and **View** the address, select the corresponding record and click the required option.

35. To save the project details, click **Save** in the *Project Details* window.

Adding Stakeholder Information

36. Click **Add Stakeholder** in the **Project Stakeholder** widget. The *Add Stakeholder* window appears:

0		
Registration Number *	Company Type *	
999765366	Pvt Ltd	
Place of Incorporation $*$	No of Companies *	
▼ IN	Q 1	
	999765366 Place of Incorporation *	999765366 Pvt Ltd Place of Incorporation * No of Companies *

37. If the stakeholder is not your bank's customer, select Customer Details as 'New'.

38. If the stakeholder is already a customer in your bank, select **Customer Details** as 'Existing'. The **Customer ID** field appears.

39. Search and select the required **Customer ID**.

40. Select the **Type** of stakeholder from the drop down list. The options available include but are not limited to: Customer, Sponsor, Equity Investor, Shareholder, and Financial Advisor.

- 41. Type the Name of the stakeholder.
- 42. Specify the stakeholder's **Registration Number**.
- 43. Select the stakeholder's Company Type. The options available are:
 - Proprietorship
 - Pvt Ltd
 - Public Limited
 - Govt Owned
 - Trusts
 - Others
 - Society
 - Associations
 - · Limited Liability Partnership
 - Foreign Bodies
 - NGO
 - Clubs

44. Click the Calendar icon and search the Date of Incorporation.

45. Select the stakeholder's Demography Type from the drop down list. The options available are:

- Domestic
- Global

If the **Demography Type** is selected as 'Global', the **Geographical Spread** field appears.

- 46. Click and select the countries in which the stakeholder is operating.
- 47. Search and select the stakeholder's Place of Incorporation.
- 48. Specify the No of Companies associated with the stakeholder.

Address

For information on adding stakeholder's address, refer "Address" on page 10.

49. To save the stakeholder information, click **Save** in the *Add Stakeholder* window. Stakeholder details are listed in the *Project Summary* page as shown below:

Project Summary									
Building Const Construction of residenti	ruction al building in eastern part of t	he city Read More							
Registration Number 453278644	Project Type Private	Project Currency USD	Project Amour \$100.00K	nt					
Project Details			Update	Project Stakeholder	'S			/	Add Stakeholder
Project Objective To develop eastern part o Sectors	of the city Read More				То	1 tal No of Stakeholders			
Real Estate Point of Contact John				COS Registration Number 999765366	Company Type Pvt Ltd	Date of Incorporation May 28, 2014	Edit	Delete	CUSTOMER View
9876543210					Но	old Back Ne	at s	Save & Close	Cancel

50. To **Edit**, **Delete** or **View** the stakeholder information, select the corresponding record from the list and click the required option.

Adding Project Milestone

Project milestones are important achievements in a project during the project life cycle. You can add the already completed milestone, current milestone as well as future milestone in the **Timeline** widget.

51. Click **Add Milestone** in the **Timelines** widget. The *Add Milestone* window appears:

Add Milestone						×
Milestone Name *		Start Date *	End Date *	Completion % *		
Phase 1		Sep 30, 2020	Dec 31, 2020	0	\sim \sim	
Status *		Milestone Description $*$				
Yet To Start	-	First milestone				
					Save	Cancel

52. Type the Milestone Name.

53. Click the calendar icon and select the **Start Date** and **End Date** for the milestone. Start Date and End Date can be past or future dates.

- 54. Specify the Completion % for the milestone.
- 55. Select the project milestone Status from the drop down list.

If future date is selected as Start Date and End Date, the completion % must be 0 and the Status must be Yet To Start.

- 56. Type the Milestone Description.
- 57. Click Save. Milestone details are added in the Timelines widget as shown below:

Timelines												Add Milestone
Status		Start Date										
All	Ŧ	Jul 22, 2020	**									
		Phase 1										
					2021							
August	Septemb	oer October	November	December	January	February	March	April	May	J	une	July
								Hold	Back	Next	Save & Close	Cancel

58. To filter a milestone from the Timeline, select the required Status and Start Date.59. To go to the *Comments* page, click Next.

Comments

The comments page allows you to capture overall comments for this stage. Adding comments for a stage helps others to identify the actions performed in that stage.

Project Definition - Enrichment												Γ	D of
	<u>_</u>								-0)			
	Project Summa	ry							Comme	ents			
omments													
r a B I	Ų ∓	A - size -	▼ E	Ξ	E	Đ			H1 I	H2 GĐ	ො	9 ×	
Enter text here													
Post													
No items to display.													
							Hold	Back	Next	Save	& Close	Submit	Cancel

- 60. Type Comments, if required.
- 61. Click Post. Comments are posted below the Comments text box.
- 62. To hold the Process Management process, click Hold.
- 63. To go back to the previous page, click **Back**.
- 64. To save and exit the window, click **Save & Close**.
- 65. To submit the Enrichment task to the Approval stage, click Submit.
- 66. To exit the window without saving the information, click Cancel.

Upon clicking **Submit**, the *Checklist* window appears:

Checklist			×
*	Proceed	-	Submit
	come		

- 67. Select the **Outcome** as 'Proceed'.
- 68. Click **Submit**. The task is moved to the Approval stage.

Amendment Approval

In this stage, the Approver can view the project summary and take necessary actions such as approve or send back the project management application.

Approval Steps

1. In OBCFPM, navigate to **Tasks > Free Tasks** from the left navigation menu. The *Free Tasks* page appears:

C Refresh	🗢 Acquii	re 😰 Assign 🕴 Flov	w Diagram			
Action	Priority	Process Name	Process Reference Number	Application Number	Stage	Application D
Acquire & Edit	Low	Project Definition	APP202697820	APP202697820	Approval	20-09-25
Acquire & Edit		Facility Amendment	APP202617752	APP202617752	Risk Evaluation	
Acquire & Edit	Low	Facility Amendment	APP202617752	APP202617752	Credit Evaluation	
Acquire & Edit	Low	Facility Amendment	APP202617752	APP202617752	Legal Evaluation	
Acquire & Edit	Low	Credit Origination	APP202697819	APP202697819	Proposal Enrichment	20-09-25
Acquire & Edit		Facility Amendment	APP202687807	APP202687807	Amendment Enrichment	
Acquire & Edit	Low	Credit Proposal Evaluati	APP202667797	APP202667797	Legal Evaluation	20-09-22
Acquire & Edit	Low	Group Concentration Li	APP202667796	APP202667796	Manual Retry	20-09-22
Acquire & Edit	Low	Credit Origination	APP202547606	APP202547606	Legal Evaluation	20-09-10
Acquire & Edit	Low	Credit Origination	APP201886513	APP201886513	Legal Evaluation	20-07-06
Acquire & Edit	Low	Facility Amendment	APP202627777	APP202627777	Customer Acceptance	20-08-08
Acquire & Edit	Low	Credit Origination	APP202557626	APP202557626	Legal Evaluation	20-09-11
Acquire & Edit	Low	Credit Origination	APP202597655	APP202597655	Risk Evaluation	20-09-15
A construction of matter	1	and a state of the	ABB202507655	40000007055	Construction at a second second	20 00 15

2. Acquire & Edit the required 'Approval' task. The Approval - Project Summary page appears.

Project Summary

The Project Summary page displays all the project related information added in the 'Enrichment' stage.

Project De	efinition - Ap	oproval									i *
			1						2		
			Project Sum	mary					Comments		
oject Su											
	ng Cons										
				the city Read Mo							
Registration 453278644		Project Type Private		Project Curren USD	icy	Project Amoun \$100.00K	t				
Project D	Details						Project Stakehold	ers			
Project Obje		Calco da Dece							1		
io develoj Sectors	p eastern part	of the city Reac	More					To	tal No of Stakeholde	rs	
Real Estate							COS				CUSTOMER
Point of Cor John	ntact						Registration Number 999765366	Company Type Pvt Ltd	Date of Incorporation May 28, 2014	Demography Type Domestic	
98765											
John@ Address	xyz.com										
	Office										
	Green I Tech	,									
	Rich street, New York, U	S-									
Timeline	s										
Status		Start D	ate								
All		▼ Jul 2	2, 2020	**							
		Pha	se 1								
			_								
	August	September	October	November	December	2021 January	February	March A	April May	June	July
					00000000	Junuary	. consulty	,	muy	70110	,,
											1
2020						2021					

3. To view full Project Description and Project Objective, click **Read More** in **Project Summary** and **Project Details** widget.

4. To view the stakeholder details, click the Hamburger icon in corresponding record in the **Project Stakeholders** widget and select **View**.

- 5. To filter a milestone from the Timeline, select the required Status and Start Date.
- 6. After viewing the Project Summary, click **Next**. The *Comments* page appears.

Comments

The comments page allows you to capture overall comments for this stage. Adding comments for a stage helps others to identify the actions performed in that stage.

Project	Definiti	on - Appro	oval																i	$_{\mu^{d'}}\times$
					? -									-	~					
				Projec	t Sumn	nary								Com	ments					
Comme	ents																			
	5	~	ВІ	Ū	Ŧ	A	- size -	~	E	Ξ	Ð	E		H1	H2	÷	60	Я	>	
	Enter te	xt here																		
	Post																			
	- OSC																			
	No ite	ems to disp	lay.																	
														_						
												Hold	Back	Ne	xt	Save &	Close	Submit		Cancel

- 7. Type Comments, if required.
- 8. Click **Post**. Comments are posted below the **Comments** text box.
- 9. To hold the Process Management process, click Hold.
- 10. To go back to the previous page, click **Back**.
- 11. To save and exit the window, click **Save & Close**.
- 12. To submit the Approval task, click **Submit**.
- 13. To exit the window without saving the information, click Cancel.

Upon clicking Submit, the Checklist window appears:

Checklist			×
*	Proceed	Submi	it
Outcome			

14. Select the required **Outcome**. The options available are Proceed and Additional Info.

15. Click Submit.

If the **Outcome** is selected as 'Proceed', the Project Management process is completed and the project details are listed in *Project Portfolio* page as shown below.

Project Portfolio			Bank Futura - Canary Whar Apr 13, 2019	sample@sample.com
Project Portfolio				+ NEW PROJECT
Building Construction Project Code : PRJ202009251026 Registration Number : 453278644	Start Date End Date	: Sep 23, 2020 : May 29, 2021	Project Amount : \$100.00K	AS PER SCHEDULE

16. To **Edit** or **View** the project details, click the Hamburger icon in the corresponding record and select the required option.

Upon clicking Edit in the above screen, the Edit Project window appears:

Application Priority	Application Branch	0					
Project Details							
Project Name *	Project Description *			Start Date *		End Date *	
Building Construction	Construction of residential build	ding in eas	stern part of the city	Sep 23, 2020		May 29, 2021	Ē
Registration Number *	Project Currency *		Project Amount *		Status *		
453278644	USD	0		\$100,000.00	As Per Schee	dule	
Project Type *							
Private	*						

- 17. Modify the project details, if required.
- 18. Click Submit. The Enrichment Project Summary page appears.

For information on modifying, adding, deleting project details, project stakeholders, and project milestone, refer the **Enrichment** chapter.

If the **Outcome** is selected as 'Additional Info', the system will create 'Enrichment' task. The user who initiated the process must add necessary project details and send the task for Approval again.

Reference and Feedback

References

For more information on any related features, you can refer to the following documents:

- Oracle Banking Procedure User Guide
- Oracle Banking SMS User Guide
- Oracle Banking Common Core
- Oracle Banking Credit Facilities Process Management Installation Guides

Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc.

Feedback and Support

Oracle welcomes customer's comments and suggestions on the quality and usefulness of the document. Your feedback is important to us. If you have a query that is not covered in this user guide or if you still need assistance, please contact documentation team.